



5516 Spring Garden Road, Halifax, Nova Scotia B3G 1G6 | t: 902.425.5450 x.370 | f: 902.425.5606 | [www.snowboardnovascotia.ca](http://www.snowboardnovascotia.ca)

## **Snowboard Nova Scotia Payment and Refund Policy**

### **Team Fee Payment Policy**

- Athlete registration team fees are due in full by Dec 1<sup>st</sup>, unless the athlete has yet to try out and will be trying out at the beginning of the season. Late payment of team fees is subject to a \$25 late fee charge. All team fees must be paid before the athlete is allowed to participate in their first winter training session, even if the athlete has just tried out and made the team.
- Payments can be made by cash, email money transfer or cheque payable to Snowboard Nova Scotia.
  - All cheques are to be made out to Snowboard Nova Scotia and mailed to Kristin d'Eon 54 Wynn Castle Dr. Lower Sackville. N.S. B4E2H6. SF (Non-sufficient funds) cheques are subject to \$50 penalty.
  - Email Money Transfer payments are to be emailed to [payments@snowboardnovascotia.ca](mailto:payments@snowboardnovascotia.ca). In the note area please be as specific as possible on what the payment is for. Ex. Athlete's Name 2016 freestyle Nationals trip. Payments without notes will not be accepted. Then email the password to [kristin@snowboardnovascotia.ca](mailto:kristin@snowboardnovascotia.ca) and [edijs.ozolins@yahoo.ca](mailto:edijs.ozolins@yahoo.ca) along with the note of what the payment is for.

### **Team Fee Refund Policy**

- 75% of registration team fees within 14 days before winter program start date.
- 75% of registration team fees up to the winter program start date for medical/injury (Doctors note required).
- 0% of registration team fees after winter program start date.
- In the event of suspension or dismissal from the team, no refund will be provided.

### **Travel Payment Policy**

- Prior to the trip, the associated trip costs will be estimated as best as possible (but cannot be guarantee of exact costs until the trip is complete). Every attempt will be made to stay within (or below) this budget during the trip.
- Once you receive your budget you are responsible to pay for the trip amount:
  - Within Canada payment is due a minimum of 1 week in advance of trip departure.
  - Outside of Canada payment is due a minimum of 2 weeks in advance of trip departure.
- Payments can be made by cash, email money transfer or cheque payable to Snowboard Nova Scotia. Directions for payments are described above.



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- You have the right to ask about the trip and costs and how it relates to you. If you have questions, please direct them to the trip planner Natasha Burgess.
- At the completion of the trip, the final cost will be tallied. A final statement will be issued within one month of return from the trip. Any adjustment from the budget will be identified. You may end up in a situation where the trip costs more money than expected, and you will be asked to pay the difference. If SBNS has overestimated the trip budget and SBNS owe you money it will be put into your athlete account to be used for future trips.
- Athlete travel accounts will be rolled over to the next year unless the athlete submits a letter to withdraw the funds.
- Trip costs can be affected by exchange rate, weather, logistics, organizing committees and rarely for injuries.

### **Travel Refund Policy**

- Travel costs are non-refundable, if within the 1 or 2 week timeframe mentioned above. If a SBNS member is injured, sick or has a family emergency, these costs are unfortunately still fixed.
- The only costs that can be refunded are costs that will not affect other riders such as individual lift passes, individual food, etc. Items that can not be refunded are, but not limited to coach's flight, per diem, lodging, etc.
- A medical note will be needed outlining the reason for not attending before a refund can be issued.